multos
international

TECHNICAL SERVICES
Consulting, Training, Technical Support

WHO WE ARE

Multos International is a leading provider of technology and solutions for the smartcard industry, offering a comprehensive range of highly secure MULTOS products designed to meet the specialised needs of financial and government card issuers.

WHAT WE DO

Market Focus:
» Financial: EMV migration for all payment brands (global, regional, local), Contactless, chip authentication, transit multi-function, mobile payments and provisioning
» Government: national e-ID, e-Health, PKI, biometrics, e-Passport

Expertise:
» Development of secure operating systems, payment and identity applications
» EMV migration and e-gov projects
» Smartcard module provision

Products:
» MULTOS step/one (multi-app; SDA EMV; low-end ID)
» MULTOS (multi-app; DDA EMV; high-end ID)
» MULTOS dual-interface (multi-app; Contactless EMV; ID; e-Passport)
» Applications for EMV, identity, PKI and more

Services:
» Training and Tools
» Consultation (EMV projects and migration)
» Technical support
» Secure hosting, secure provisioning

Technical Services

With a strong background in EMV migrations and government identity programs we understand the critical role that technical support and service plays in the success of issuing smartcard technology products. Our technical experts have worked extensively with customers all over the world including card issuers, personalization bureaus, card manufacturers, developers and system vendors on all facets of chip technology. It is this experience and capability that we feel is a crucial component to complement our product offerings and the reason behind our philosophy of providing unmatched technical capability and a passion for customer service.

We offer a range of specialized services including product technical support, training and consulting.

Technical Support:

Our technical support team are in place to assist your card issuing project and ensure the smoothest introduction or migration of our MULTOS technology products. With specialist skills in EMV migration we can provide support for a range of technical aspects, particularly: EMV application parameter management, data preparation and personalisation integration, and guidance on the different product options. Our technical support team is located in-region and can be available to visit your site if required

Consulting:

We have some of the industry's leading experts in EMV specifications and cryptographic key management, with a long history of consulting to a wide range of global organizations including payment schemes, issuers and personalisation centres. We can tailor a package to suit your individual needs in the general areas of:

» EMV migration guidance – payment schemes, bank issuers
» Setting up card personalisation bureau for MULTOS
» Developing specifications or card applications

Training:

Our approach to training is to provide a personalised service focused on your needs. We do not outsource our programs, instead utilising our experts among our own technical support and consulting team to deliver a quality course pitched at the appropriate technical level.

In most cases courses are tailored to meet your individual needs, based around core fundamental topics focused on issuers, personalization bureaus, card manufacturers or application developers.

Contact us for the latest training modules available in your region.